



STUDENT SUPPORT TEAM

To support our students at Nerang State High School, we have a highly efficient and friendly Support Team to provide the necessary support and guidance they require.

The support team offices are located in The Hub (J block). Students can self-refer to see any member of the support team by filling out a self-referral form which is available at the front desk of The Hub.



GUIDANCE OFFICERS:

7-9: Elice Grandfils (Mon – Thurs)

10-12: Rishi Jagunundan (Tues – Fri)

The Guidance Officer's role encompasses a range of responsibilities that includes counselling (for issues impacting on schooling), individual student support, psycho-educational assessment and referrals to external specialist agencies. The Guidance Officer offers support to students concerning educational, behavioural, career development, mental health and family issues.



Students can see the Guidance Officers to discuss:

- peer pressure
- grief and loss
- self-esteem
- stress management/time management
- University/TAFE course information
- relationship issues
- mental health
- abuse
- career options/pathways
- subject selection

The aim of the Guidance Service is to provide professional expertise, leadership and support to the school community in the development and implementation of plans, programs and procedures to assist students in achieving positive educational, developmental and lifelong learning outcomes.

NURSE:

Summer Osmond (Tues and Thurs)

The School Based Youth Health Nurse (SBYHN) provides opportunity for students, parents and the whole school community to access a health professional.

The SBYHN provides an invaluable link between the school and health services.

The SBYHN supports the school community in the development of the "Health Promoting Schools" philosophy through the creation of a more supportive and healthy school environment.



Young people can access the nurse to talk in private about:

- Health concerns
- Sexual health
- Smoking
- Nutrition and exercise
- Anything that may affect health and wellbeing
- Relationships
- Mental health issues
- Alcohol and drug issues
- Feeling unhappy or stressed

YOUTH SUPPORT COORDINATOR:

Erin Watts – (Mon – Wed)

The role of a state school Youth Support Coordinator (YSC) is to provide support to at-risk students in Years 10 to 12 to remain engaged with their education to enhance their opportunities for further education and sustainable future employment. The role of the YSC will reflect the specific needs of the school.

The Youth Support Coordinator can assist with:

- Referring at-risk students to appropriate agencies and support services that will assist students to overcome barriers to education and training: and
- Providing individual support, case management and, where appropriate, group support to students to maximise their engagement with education and training.

Students can see the Youth Support Coordinator to discuss:

- Peer pressure
- Homelessness
- Grief and loss
- Family conflict
- Self-esteem
- Friendship issues
- Family breakup/separation
- Application for Centrelink assistance



INDIGENOUS SUPPORT:

Clair Selby (Mon-Wed)

Indigenous support aims to assist Aboriginal and Torres Strait Islander students to stay engaged with their education by providing them with access to in-class support and cultural activities in both school and community.

Students can access support on a wide variety of issues including:

- Tutorials
- In-class support
- Homework and assignment help
- Referral to community organisations
- Connection with community elders
- Work experience and traineeships
- Self-esteem issues
- grief and loss
- Conflict with family members
- Drug and alcohol issues
- Problems with friends
- Scholarships



CHAPLAIN:

Emma Radcliffe (Mon, Thurs, Fri)

The role of the Chaplain is to provide social, emotional and spiritual support to students, parents and staff. The Chaplain provides support for a range of day-to-day matters affecting the school community. Students can speak with the Chaplain on issues such as:

- Friendship/relationship issues
- Self-esteem
- Family conflict
- Grief and loss
- Loneliness



The Chaplain also runs various programs, lunchtime groups, events and activities and assists with breakfast club.

OTHER INFORMATION

REFERRAL PROCESS

We have a referral system that is accessible to students and parents/carers. Students have the option to refer themselves through a self-referral system and parents can make referrals by phoning the school on 5503 7888.

CONFIDENTIALITY STATEMENT

Our team members follow the protocols of confidentiality with regards to student disclosures and work in accordance with the policies and procedures prescribed by Education Queensland when it comes to sharing personal information disclosed by students.

The Support Team urges parents/carers to encourage their children to access the support services available at Nerang State High School, should they need support. The Support Team will always endeavour to provide the best support for our students so that they can succeed and fulfil their dreams in spite of life's challenges.